

Privacy Policy

The privacy policy explains how MNCY PTE.LTD. ("MONEYNET", "Company" or "We") uses personal and other types of information we collect from you when you visit us at moneynet.io (the "Site"). Please read our Privacy Policy carefully to get a clear understanding of how we collect and use your personal data. If you do not agree with our policy, please do not use our Site/Services and provide us with your personal data. By providing us with your personal data, you consent to this Privacy Policy. Your access to and use of the Site and Services is also subject to the Terms of Use. All terms not defined here are defined in the Terms of Use.

1. General

We treat all personal data provided in strict confidence and will only use your personal data according to this Privacy Policy. This Privacy Policy describes how we collect and use your personal data when you access to and use the Site and mobile application ("Application") and/or provide us with your personal data.

We may amend this Private Policy without prior notice to you. The updated version will replace earlier versions and will be applied to personal data that was provided previously. If you do not agree with any amendments, please contact us.

2. Data Collection

2.1. Personal data

We may collect personal data directly or indirectly through various ways such as when: a) you provide us with your personal data for any reasons;

b) you create an account on the Site or Application;

c) you use the services on the Site or Application;

d) you interact with the team in various ways;

Personal data may include your full name, username, email address, home address, phone number, country of residence, age, credit card/bank information, any requests/transactions you make and communication records.

2.2. Aggregate/Anonymous data collected through the automatic collection system

This data may be collected automatically when you access to and use the Site or Application and it may not identify you specifically. This includes cookies, server logs, web beacons and etc. This also may include your device information such as device model, browser type, language of system, location and time zone.

2.3. Personal data provided by Third parties

We may request third parties to provide personal data in certain situations. For example, we will need personal data when conducting KYC check or due diligence. Also, we will require targeted promotion and advertising. Provision of personal data by third parties will be controlled by this Privacy Policy and legal terms of third parties.

3. Use of personal/non-personal data

Collection of data has the following purposes:

- to provide requested products and services;
- to build, operate and improve products and services; to manage the business relationship;
- to resolve any complaint and disputes;
- to provide better customer support;
- to notify you of important events and activities;

4. Disclosure of personal/non-personal data

We will not disclose your personal/non-personal data to anyone unless it is necessary to provide the services or when it is required by applicable laws. We may disclose your personal/non-personal data to comply with court orders and regulatory laws; prevent money-laundering and financing of terrorism; respond to copyright violation; protect our rights, property, and interests.

5. Retention period

We will store your personal data as long as we need the data for our business and legal purposes.

6. Protection of personal data

We will take appropriate actions to protect your personal/non-personal data from any unauthorized access. However, there may be unauthorized or unintended access that is beyond our control (eg. hacking) while we try our best to protect your information. In this case, we do not hold any responsibilities.

7. Third party disclosure

We may use professional analytic service to analyze the information that we have collected from you. However, we do not sell, trade or transfer your information without your agreement.

If you have agreed with our Policy that allows sharing your personal data with related entities, business partners, and analytic service providers, we may disclose your personal data to them.

7.1 Disclosure to business partners/service providers

Service providers and partners may use your personal data to provide services to us such as data processing, management service, e-mail service, analysis service, promotion, and marketing etc. Also, we can provide your personal/non-personal data to our experts/advisors for financial/legal assistance.

8. Withdrawal of consent

If you want to withdraw any consent provided to us, or if you do not accept any amendments to the Private Policy, please contact us via email at: info@money.net.io

8.1 Effect of withdrawal

Once you decide to withdraw your consent, it would not be possible for us to provide you with products and services that you require.